

OIL CITY WATER METER READING PROGRAM

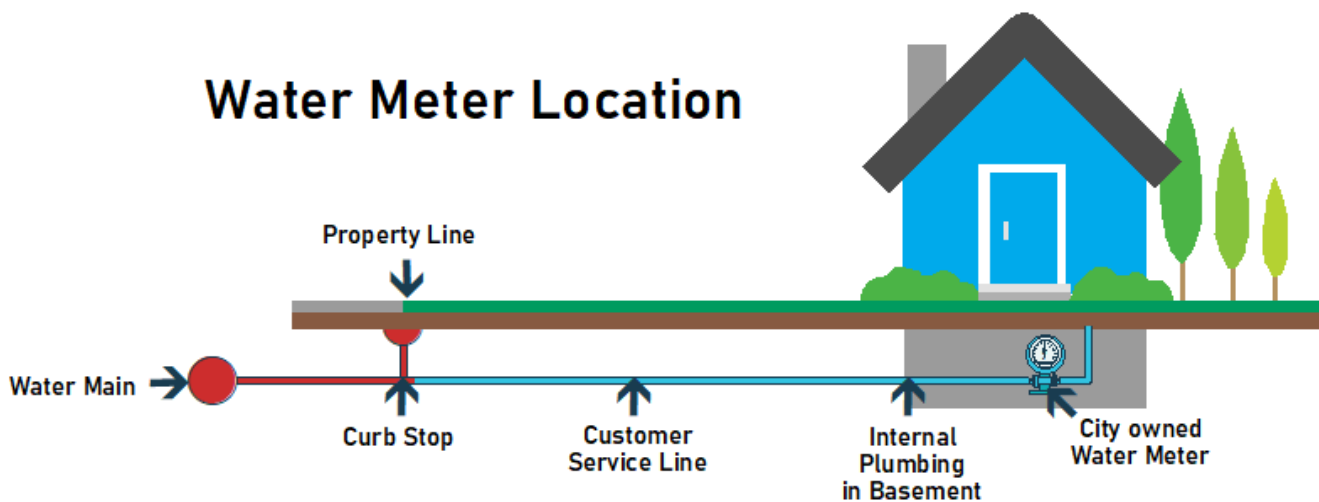
Information regarding your water meter reading



Introduction

It's time for water meter readings again. Water meters are read to calculate your water bill and to prevent water loss. Meter reading is important to help your water bill be accurate and to help us detect any leaks that may cause more water loss. Similar to what the Gas Company does, the Water Department will visit residential, commercial, and industrial customers for quick meter readings. If a meter is deemed damaged, inaccurate or past its life expectancy, we will schedule a future appointment with that customer to replace the water meter. Readings are anticipated to begin in early 2024 and finish by the fall.

Water Meter Location



The City of Oil City Responsibilities

Oil City is responsible for the pipe that carries water from the street to the curb or property line. The City is also responsible for the installation and maintenance of meters.

Customer Responsibilities

Customers are responsible for the pipes and plumbing inside the property line. This includes meter shut-off valves, pressure regulators, cross connection control devices, meter pits and structures that house the meter. Customers are also responsible for protecting the meter and their pipes from damage by frost, hot water and external causes as well as repairs resulting from leakage within the property line.

Meter Reading Process

1. One or two City employees will arrive at your home or business with an official Oil City badge and wearing Oil City employee attire.
2. Please guide the employee(s) to your water meter, typically located in your basement.
3. The employee(s) will read your meter, test the water pressure, and log information about your meter into their tablet.
4. If your meter needs replacing the city employees will schedule a future appointment with you to remove and replace that meter.

Frequently Asked Questions

When are we reading meters? Monday - Friday 7:00 A.M. – 5:00 P.M.

Age Requirements In order for the Water Department to perform the water meter reading, the person present at the home or business must be 18 years or older.

Please Allow Access Please allow us physical access to the meter on your property by removing any obstructions or safety hazards, such as locked gates or pets.



I don't want to give out my personal information. We will NOT be taking any personal information during these readings. This information is tied to your address only. For example:

Sample meter reading:

Address: 21 Seneca Street

Meter Reading Date: 01/02/2024

Meter Vin Number: 20160123456

Pass/Fail: Fail

Was this meter replaced: Yes

Replacement Date: 01/12/2024

Meter Size: 4 inch

Meter Type: Mueller Manufacturer

Meter Material: Plastic

Pipe to Meter Material: Terracotta

Meter Reading: 1058

Meter Rating: Medium

Photo of Meter: PhotoAttach1.jpg

Why aren't we doing this process by appointment only? Making appointments for over 4,000 meters was not feasible.

Is there a charge for having my meter read? There is no charge for the reading.

How long will the water meter reading take? Approximately 15 minutes

How long will a water meter replacement take? Approximately 30 minutes

What if the water technicians come to read my meter when I am not home? The water technicians will leave a door hanger with further instructions.

Any questions about the Oil City's meter reading please call (814) 678-3002, Monday-Friday from 8:00 am to 4:30 pm.